


Check Zoom Version and Install Updates (2/5/21)

Follow instructions on the page listed for your device to determine the installed version of Zoom and how to update it. If you have version **5.5.1** (or later) as of Feb 5, 2021, then no action is needed.

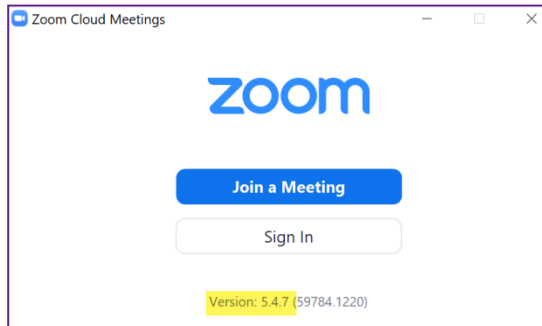
- Windows – without a Zoom account: p. 1
- Windows – with a Zoom account: p. 2
- macOS: p. 3
- iPad or iPhone: p. 4
- Android phone or tablet: p. 5

Note that you cannot update Zoom while active in a meeting.

On Windows

Launch the Zoom client. The icon looks like this: 

The version number appears at the bottom of the Zoom window (highlighted in yellow below).



If you have an older version, and you do have a Zoom account (free or paid), sign in to your account and follow the instructions on page 2 for “On Windows – *With a personal Zoom account*”. If you do not have a Zoom account, follow the steps below.

On Windows – *Without a Zoom account*

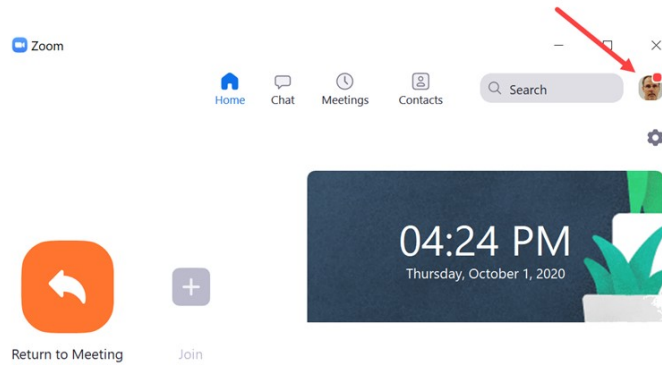
If you have not signed up for a free Zoom account, we recommend that you download the latest version from the Zoom support download center.

1. Open the download web page <https://zoom.us/download> and click the blue “Download” button for “Zoom Client for Meetings.” This will download **zoominstaller.exe** using your browser.
2. In your browser’s download folder (or File Explorer “downloads” folder), click to open this file. This will automatically install the latest version of Zoom, and relaunch Zoom if it was already open.

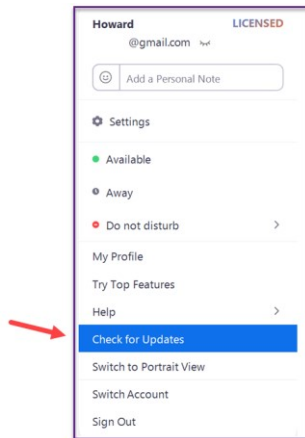
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On Windows – with a personal Zoom account

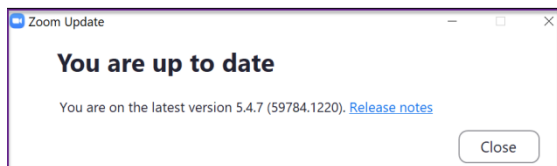
Click on your profile image in the upper right corner of the Zoom window (red arrow below).



In the next menu, click on “Check for Updates”.

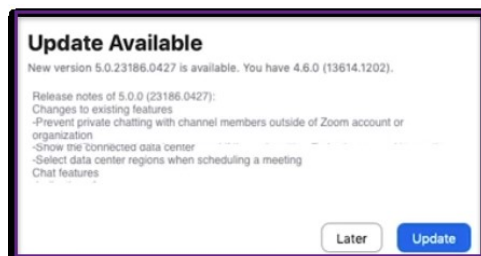


If you're up-to-date, you'll see a pop-up message to confirm this:




Otherwise, you'll see an “Update Available” message.

Click on the “Update” button to download and install the update, which takes less than a minute.

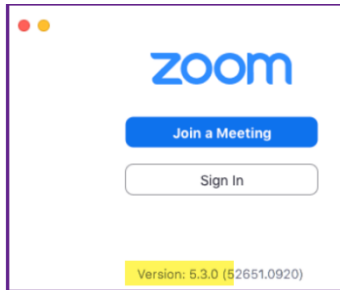


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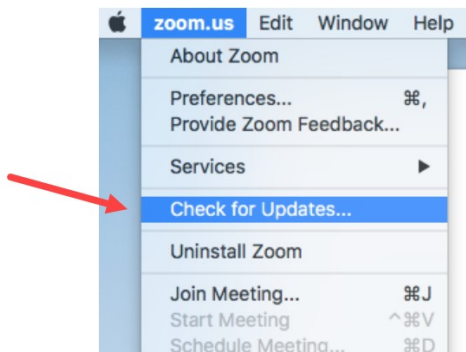
On MacOS

Launch the Zoom client from the Launchpad or the dock. The icon looks like this: 

The version number appears at the bottom of the initial Zoom window (highlighted in yellow below).




To check for updates, click on "zoom.us" in the menu bar at the top of the screen, then click on "Check for Updates..." (red arrow below).




If you're up to date, you'll see a pop-up message confirming that. Otherwise, you'll see an "Update Available" message. Click on the "Update" button to automatically download and install the update.

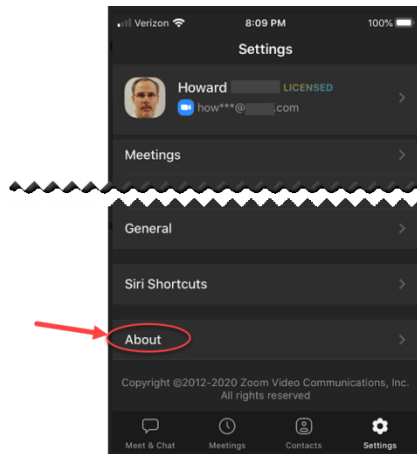
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On iOS or iPadOS (iPhone or iPad)

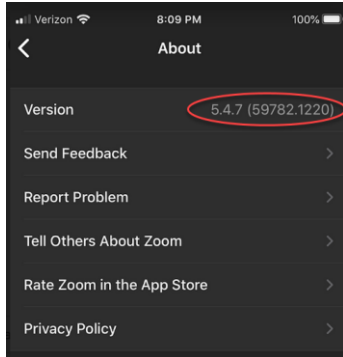
Launch the Zoom app. The icon looks like this: 

First tap the “Settings” gear symbol in the bottom the Zoom home screen. The icon looks like this: 

Then tap on “About” near the bottom of the Zoom “Settings” menu (red arrow and circle below):



The version number is displayed at the top of the “About” screen (circled in red below).



To install a new version, open the Apple App Store app on your device. Display your installed apps and locate “Zoom”, then tap the “Update” button to install the latest version.

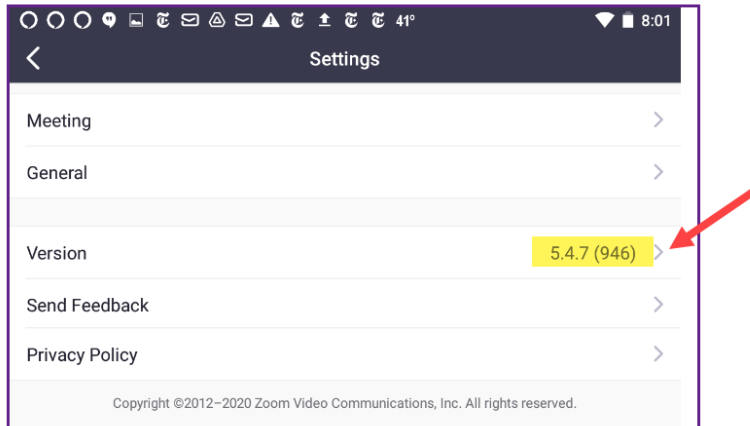
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On Android

Launch the Zoom app.

Click on the gear icon in the upper left corner of the home (“Start a Meeting”) screen.

Note the version number (highlighted in yellow below).



Click on the “>” next to the version (red arrow above) to check for updates. It will then display either a pop-up “Zoom is up to date” or else indicate there is a newer version.

To install a new version, open the Google Play Store app on your device. Display your installed apps and tap the “Update” button to install the latest version.